



## Managed Services

### Azure Managed Services Offering

- Virtual Machine Monitoring and Management
- Network Management
- Identity and Security Management
- SQL Database Support

### Additional Management Capabilities Include:

- StorSimple
- Machine Learning
- Recovery Services
- Media Services

### Get grounded in KoreCloud Configuration and Management:

- Proactive Server Configuration, Monitoring and Management
- Security Management
- Backup & Data Replication
- Website Management
- Azure Storage Management
- Service Bus
- Cache
- CDN
- Mobile Services
- Add-Ons from Azure Store
- ExpressRoute
- DevOps Practices
- Managed Hybrid Cloud
- Client-focused Services

## Professional Services

### Azure Professional Services

- Website development and deployment
- Application migration to Azure Paas or Iaas
- AD migration and replication
- SQL high availability design and deployment
- Develop mobile services and applications
- Setup of Azure ACS authentication (SharePoint)
- Global media distribution
- File shares creation and migration of data
- Design and deploy cloud data archives
- Web hosting
- Azure tenant implementation and integration with existing data center
- Design and migrate SQL Server environments
- Design and deploy SharePoint
- Automate Azure and server management processes
- Setup live migration between data center

## Why Choose Kore Managed IT Solutions®

- ✓ Proactive monitoring and maintenance to actively reduce the number of incidents
- ✓ 24/7 support with skilled technologists - service requests up through tier 3
- ✓ Trending analysis and recommendations for optimization
- ✓ Dependable service levels and aggressive resolution targets
- ✓ Phone and web-based portal for submitting service tickets (incident and change requests)
- ✓ Up-to-date status of infrastructure and platform vitals via web-based portal
- ✓ Incident and change request reports
- ✓ **Microsoft Azure Expertise:** Gold in 7 Microsoft competencies including Cloud Platform, Cloud Productivity, Data Platform, Data Analytics, Datacenter, Collaboration & Content and Devices & Deployment
- ✓ **Managed Services:** Stay connected with 24/7/365 proactive server configuration, monitoring and management

## Customer Success

### Electronic Test and Measurement Laboratory

An electronic test and measurement laboratory requested VirtusaPolaris develop a POC Azure Web application with SQL Express and SQL Azure back end data sources. Furthermore, they requested the deployment of Microsoft Windows Server 2012 Essentials with Active Directory integration to an already established Office 365 environment. VirtusaPolaris developed a hybrid environment and had Azure spun up for the client's data warehouse to meet the ITAR compliance government regulation. With all the data sources in Azure, the client can invest less on their local infrastructure as the heavy lifting is completed in the cloud.

### Medical Health Center

A medical health center was interested in developing an app in Windows 8 to streamline the intake process in their clinics. VirtusaPolaris developed an Azure-hosted application to be used on the Microsoft Surface tablet in client's clinics. The project was funded through Microsoft's MAAP program, creating an application completely created in Windows Azure. The VirtusaPolaris team rose to the challenge and created an app allowing for complete electronic data collection – ultimately leading to the ability for greater BI analysis.