



Managed Services

AWS Managed Services Offering

- API Gateway
- AppStream
- CloudFormation
- CloudFront
- CloudSearch
- CloudTrail
- CloudWatch
- Direct Connect
- Directory Service
- EC2EC2 Container Service
- ElastiCache
- Elastic Beanstalk
- Elastic File System
- Elastic Transcoder
- Glacier
- IAM
- Inspector
- Lambda
- RDS
- S3
- SES
- SQS
- SWF
- Trusted Advisor
- Route 53
- VPC
- WAF

Additional Management Capabilities Include:

- AWS IoT
- Certificate Manager
- CodeCommit
- CodeDeploy
- CodePipeline
- Cognito
- Config
- Data Pipeline
- Device Farm
- DMS
- DynamoDB
- Elasticsearch Service
- EMR
- GameLift
- Kinesis
- Machine Learning
- Mobile Analytics
- Mobile Hub
- OpsWorks
- Redshift
- Server Migration
- Service Catalog
- Snowball
- Storage Gateway
- WorkSpaces
- WorkDocs
- WorkMail

KoreCloud Configuration and Management:

- Proactive Server Configuration, Monitoring and Management
- Security Management
- Backup & Data Replication
- DevOps Practices
- Managed Hybrid Cloud
- Client-focused Services

Professional Services

AWS Professional Services

- Workload migration from on-premise or other cloud vendor to AWS
- Infrastructure design based on AWS best practices for availability, performance and security
- Application migration to specific AWS services being used
- Performance and cost assessment
- Application deployment automation leveraging DevOps Tools
- High availability AWS designs for platforms like MySQL and SharePoint
- Configuration of Direct Connect or VPN from data center to AWS
- Custom AMI creation for rapid deployment

Why Choose Kore Managed IT Solutions®

- ✓ Proactive monitoring and maintenance to actively reduce the number of incidents
- ✓ 24/7 support with skilled technologists – service requests up through tier 3
- ✓ Trending analysis and recommendations for optimization
- ✓ Dependable service levels and aggressive resolution targets
- ✓ Phone and web-based portal for submitting service tickets (incident and change requests)
- ✓ Up-to-date status of infrastructure and platform vitals via web-based portal
Incident and change request reports
- ✓ **AWS Expertise:** Advanced Consulting Partner, Channel Reseller Partner, 115 certifications including AWS Certified Solutions Architect - Associate and Professional, AWS Certified SysOps Admin - Associate and AWS Certified Developer –Associate, and AWS Certified DevOps Engineer – Professional
- ✓ **Managed Services:** Stay connected with 24/7/365 proactive server configuration, monitoring and management

Customer Success

Leading Retailer

A leading retailer quickly needed to find a website hosting solution that was reliable, cost-efficient and easily scalable. Their website, hosted by another service provider, experienced downtime on 6 separate occasions in the span of 2 months. As a result, the team proposed they use Amazon Web Services to host their website alongside VirtusaPolaris Kore Managed Services to cover the implementation and maintenance. In under a month, all while accommodating scope changes, the new hosting environment was established and fully operational in time for peak season.

Industrial Office Supplies Company

A large industrial office supplies company with several cloud initiatives was looking to move their Active Directory Federation Services (ADFS) to Amazon Web Services. They wanted the environment to be both highly secure and redundant. With the client budget in mind, the team designed, sized and priced a solution that aligned with best practices for high availability and fault tolerance. During implementation, VirtusaPolaris helped configure the environment using Windows 2012 EC2 Instances, proposed VPC IP addresses, and created a site-to-site VPN connection between the customer's data center and their Amazon VPC.